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Government
Publications

How to Deal with Door-to-Door Sales at Your Door

Sometimes people come to your door to sell you something. Sometimes they want to sell you something you don't want to buy. What should you do?

When someone knocks at your door, don't open it right away.

Ask, "Who is it?"

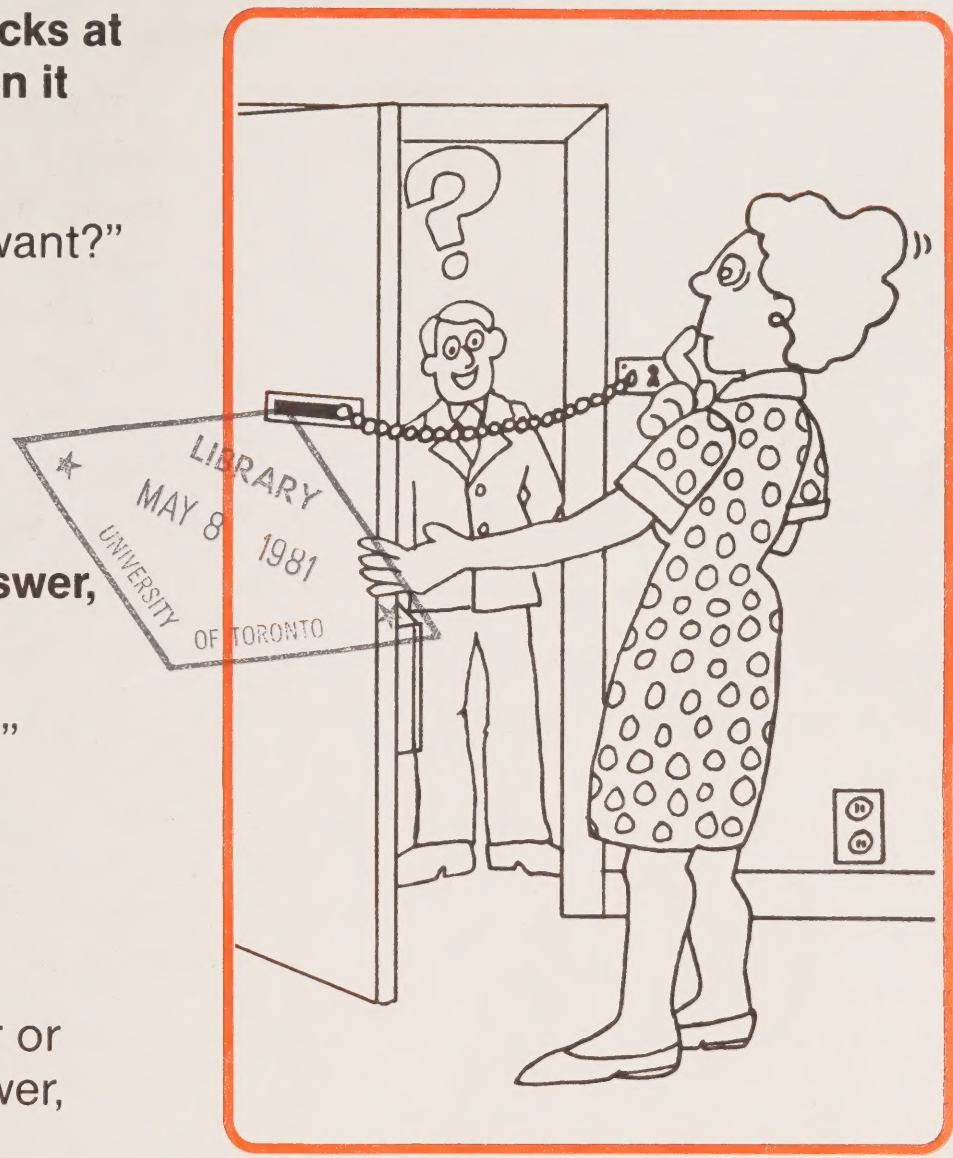
Ask, "What do you want?"

If you don't hear or understand their answer, ask again:

"Who is it?"

"What do you want?"

If you still don't hear or understand the answer, don't open the door.



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You don't have to buy from a door to door seller.

If you don't want anything, say, "No thank you. I'm not interested."


Ministry of
Consumer and
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Don't take free gifts.
Nothing is really free.
If you take the gift, the salesperson may keep coming to see you.
And the salesperson will keep trying to sell you something.

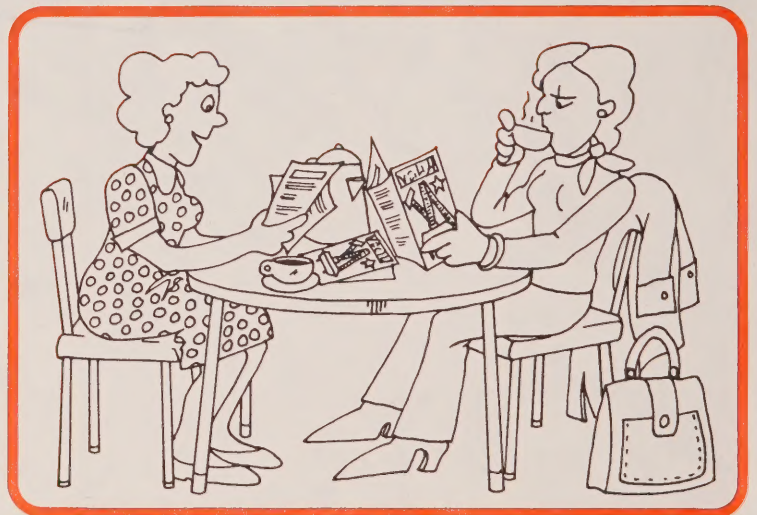


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If the salesperson is selling you something you need, don't buy right away.
Ask for some information on what the salesperson is selling.
Ask for a name and 'phone number.
Say you'll call if you decide to buy.

Show the information to someone you know and trust.
Show this person the name and 'phone number.
Ask the person to help you decide whether to buy or not.



Never buy anything at your door when you are on your own.
Never sign anything at your door when you are on your own.
Wait until someone you know and trust is there with you.